

Privacy policy

In the following text you will receive all information about how and with what I process your data, as well as all information that should be made available to you according to the DSGVO.

Person responsible

Responsible for the collection and processing of all data provided by you is me, Sabine Mörtenhuber (Energetic Treatments).

If you have any questions or comments about my privacy policy, you can contact me by e-mail at: energie.moerti@gmx.at or by mail at the following address:

Sabine Mörtenhuber Austraße 1,
A - 4552 Wartberg a.d. Krems

For privacy reasons, I ask that you do not abuse the above addresses for advertising purposes!

Purposes of data processing

If you are interested in my work and/or my products, you can send me a non-binding request via contact form or e-mail. In doing so, I collect your data in order to fulfill the concluded contract. You can see which data is being collected directly in the contact form you fill out. You give your consent to the processing of your data by sending the contact form / e-mail.

I do not send newsletters. The communication between us starts with your request.

Where else is your data processed?

In order to inform you appropriately about my offers and services or to tailor my offers to your request, I have digital support of the following applications. So if you book my services, your data will (only when used), of course according to EU standards, also processed via their servers and programs.

I. Wix.com Ltd.

The most important online application that supports me daily is my website host Wix.com Ltd., with which I have created my website and make my offers / products available to you. Based in Tel Aviv - Israel, it is not located within the EU, but has committed itself to act in accordance with EU data protection law. Furthermore, they also use servers for storage and processing of customer data which are located within the EU.

The provider's data protection officer can be reached for data protection concerns at this e-mail address: privacy@wix.com

Alternatively, Wix.com Ltd. can be contacted by the following address:

Wix.com Ltd.
Nemal St. 40
6350671 Tel Aviv Israel

You can find the detailed privacy policy of Wix.com Ltd. [here](#).
I have concluded an order processing contract with Wix.com Ltd.

II. Hoststar – Multimedia Networks

My domain is hosted by Hoststar - Multimedia Networks, located in Styria - Austria. As a result, all data entered on my website (www.energie-web-stubn.at) is also processed via Hoststar's servers. The provider is located within the EU and is therefore equally committed to protecting and safeguarding your data.

The provider's data protection officer can be reached for data protection concerns at this e-mail address: datenschutz@hoststar.com

Alternatively, Hoststar - Multimedia Networks can be reached at the following address:

Hoststar - Multimedia Networks
Irdning 186
A- 8952 Irdning

You can find Hoststar's detailed privacy policy [here](#).
I have concluded an order processing contract with Hoststar - Multimedia Networks.

III. Signal

If you have already requested or booked offers and/or products from me, we have exchanged our phone numbers in addition to the email address. For further, uncomplicated and fast communication I use, among other things, Signal.

The provider's data protection officer can be reached for data protection concerns at the following e-mail address: privacy@signal.org

Alternatively, Signal can be reached by mail at the following address:

Privacy Signal Messenger, LLC
650 Castro Street
Suite 120-223 Mountain View
CA 94041

You can find Signal's detailed privacy policy [here](#).

I have concluded an order processing contract with the provider.

IV. Telegram

I use Telegram as a platform to stay in touch and exchange messages with you and other customers. This is a platform on which you have your own user account, to which and whose messages I have no access.

The provider's data protection officer can be contacted by mail at the following address in the event of data protection concerns:

Telegram UK Holdings Ltd
71-75 Shelton Street
London WC2H 9JQ
United Kingdom

You can find Telegram's full privacy policy [here](#).

I have concluded an order processing contract with the provider.

V. Cookies

My website uses http cookies, which store small text files in your browser in which the language you set and personal page settings are stored. So if you visit my website again later, these settings will be retrieved and applied so that my website is displayed for you the way you like it.

If you want to delete the cookies, just check the settings of your browser online.

VI. Phone, e-Mail and online forms

When you call me, your call data will be stored pseudonymously on the respective terminal device and with the telecommunications provider used. If you write me an email or fill out my contact form (which will be forwarded to my email address), your data will be stored on the corresponding servers of the provider/operator. The data will be deleted as soon as the business case has been terminated and the legal requirements allow it.

VII. In general

For all applications that support me, the principle of data economy applies. Everyone receives and processes only the data that he also needs for it.

Duration of data storage

After fulfillment of the contract, your data will no longer be actively used by me, but only stored to the extent necessary for the duration of the tax and commercial retention periods. With the expiration of this period, the data will be deleted immediately. Provided that you have actively consented to the further processing of your data, I will do so, if necessary, until you want it to be deleted. The deletion is then possible at any time. For this, please contact me by e-mail or letter to my above addresses.

Right to information

Of course, you can make use of your right to information at any time. This means that you can contact me at the above addresses and I will provide you with information about all data that I have collected and processed from you. If you wish to revoke your consent to data processing, please send me an e-mail or a letter to the above addresses.

This also applies to the request for deletion or the use of the right to data transmission.

Right of appeal

You are free at any time to lodge a complaint with the relevant supervisory authority if I am in breach of data protection.

This data protection declaration was written by myself Sabine Mörtenhuber. I would like to point out at this point that this statement is tailored to my company and my website and a pure copy for other companies / websites makes no sense. If you have any questions, please feel free to contact me.